



BENTLEY

You have purchased:

A Bentley Service Plan

This leaflet contains information about your servicing agreement that you may find useful when thinking about your next service. It helps to understand what you are entitled to before you need to visit a Bentley Retailer, so please read and retain for future reference.

When a service is due, please book with any UK Bentley Retailer or Bentley Authorised Repairer and mention that you have a Service Plan. You can locate a Bentley Retailer [here](#).

Most Retailers have a great range of courtesy vehicles for you to use, if you book ahead. A service will be due depending on the service regime set at time of handover (please refer to your owner's manual).

Below is an overview of what is included and excluded. For full details, please visit our website [here](#).

What's included in each service?

Oil Service	Oil & Inspection Service
<ul style="list-style-type: none"> • Oil and filter change • Wiper blade check • Full vehicle inspection and report to include all lights, Check pollen filter condition, Instruments, Bodywork, Glass, Locks, Battery, Coolant level, Drive belts, Braking system, Steering, Hoses, Drive shaft and Exhaust system • Full vehicle road test • Diagnostic check including report • Re-set service internal display • Bentley digital service record • Complimentary service valet 	<ul style="list-style-type: none"> • Oil and filter change • Replace as required: <ul style="list-style-type: none"> - Check pollen filters - Check air filters - Check spark plugs - Check wiper blades • Key fob batteries • Check brake fluid (change as required) • Full vehicle inspection and report to include all lights, Check spark plugs, Instruments, Bodywork, Glass, Locks, Battery, Coolant level, Drive belts, Braking system, Steering, Hoses, Drive shaft, Suspension and Exhaust system • Check brakes • Check/adjust tension on all drive belts • Check gear box oil level • Check final drive oil level • Full vehicle road test • Diagnostic check including report • Re-set service internal display • Bentley digital service record • Complimentary service valet
Excluded	
<ul style="list-style-type: none"> • Any wear and tear • Glass/body repairs or any other damage • MOT • Any repairs or maintenance associated with diesel particulate filter and exhaust systems 	

If you ask the Bentley Retailer to carry out any work not included in the plan, you will need to pay for it when the work is complete.

Transferring your service plan:

This Service Plan is non-refundable and not transferable to another vehicle, however it can be transferred to a new owner if you decide to sell your vehicle before the plan comes to an end, passing on any unused services.

For further information please visit mybentleyfinance.vwfs.co.uk or contact our Customer Services Centre on 0370 900 3100; Monday – Friday 9am – 8pm, Saturday 9am – 1pm. Closed Sundays and Bank Holidays.

If you have any questions relating to your Service Schedule you can also contact your local Bentley Retailer.