



**BENTLEY**

## BENTLEY SERVICE PLAN DRIVER GUIDE

This leaflet contains information about your servicing agreement that you may find useful when thinking about your servicing. It helps to understand what you are entitled to before you need to visit a Bentley Retailer, so please read and retain for future reference.

When a service is due, please book with any UK Bentley Retailer or Bentley Authorised Repairer and mention that you have a Service Plan. You can locate a Bentley Retailer [here](#).

Most Retailers have a great range of courtesy vehicles for you to use, if you book ahead. A service will be due depending on the service regime set at time of handover (please refer to your owner's manual).

Your first 3 scheduled services are covered within this Service Plan.

Below is an overview of what is included and excluded. For full details, please speak to a Bentley Retailer.

### What's included in each service?

Service Item	First Year Oil Service:	Second Year Oil & Inspection Service:	Third Year Oil Service:
Full vehicle inspection and report to include all lights, check pollen filter condition, instruments, bodywork, glass, locks, battery, coolant level, drive belts, braking system, steering, hoses, drive shaft and exhaust system	X	X	X
Oil and filter change	X	X	X
Check key fob batteries (check & replace as required)	X	X	X
Wiper blade check	X	X	X
Complimentary service valet	X	X	X
Full vehicle road test	X	X	X
Diagnostic check including report	X	X	X
Re-set service internal display	X	X	X
Bentley digital service record	X	X	X
Wiper blades (replace as required)		X	
Check pollen filters (check & replace as required)		X	
Check air or fuel filters (check & replace as required)		X	
Check spark plugs (check & replace as required)		X	
Check brake fluid (check & replace as required)		X	
Check/adjust tension on all drive belts		X	
Check gear box oil level		X	
Check final drive oil level		X	
<b>Excluded</b>			
<ul style="list-style-type: none"> <li>• Any wear and tear</li> <li>• Glass/body repairs or any other damage</li> <li>• MOT</li> <li>• Any repairs or maintenance associated with diesel particulate filter and exhaust systems</li> </ul>			

If you ask the Bentley Retailer to carry out any work not included in the plan, you will need to pay for it when the work is complete.

This Service Plan is non-refundable and not transferable to another vehicle, however, it can be transferred to a new owner if you decide to sell your vehicle before the plan comes to an end, passing on any unused services.

For further information, please visit [mybentleyfinance.vwfs.co.uk](http://mybentleyfinance.vwfs.co.uk) or contact our Customer Services Centre on 0370 900 3100; Monday – Friday 9 am – 6 pm, Saturday 9 am – 1 pm. Closed Sundays and Bank Holidays.

If you have any questions relating to your Service Schedule, you can also contact your local Bentley Retailer.

Terms and conditions apply. Additional work, including wear and tear, or additional mobility options are excluded. Servicing must be carried out in line with the requirement of the service schedule. All work must be carried out at a UK Bentley Retailer. Plan validity is dependent on required payments being received. Administered by Volkswagen Financial Services, Freeport Bentley Financial Services. Bentley Financial Services is a trading name of VOLKSWAGEN FINANCIAL SERVICES (UK) LIMITED, Brunswick Court, Yeomans Drive, Blakelands, Milton Keynes, MK14 5LR, United Kingdom. Registered in England number 2835230.