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## VWFS named in top 20 best places to work in 2021

- Volkswagen Financial Services (VWFS) has been named the 18th best place to work in the UK in the annual Great Place to Work Super Large Category for Best Workplaces
- The 2021 ranking is based on feedback from 829 colleagues, representing 74% of the business, who completed the survey at the end of 2020
- CEO Mike Todd believes dedication and commitment of colleagues are behind the high ranking

Volkswagen Financial Services (VWFS) has today been announced as one of the best places to work in the UK.

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The ranking is based on the feedback of 829 colleagues, representing 74% of the business, who completed the survey at the end of 2020.

VWFS has recently seen its Trust Index score increase to 77%, surpassing the threshold needed to become a Great Place To Work-certified business, whilst also gaining recognition as a Centre of Excellence in Wellbeing.

This recognition came after significant investments were made to support the employee workforce, including the introduction of a Wellbeing Centre at the company's HQ, the training of Mental Health First Aiders to help staff struggling with mental health issues and further support for workers through an Employee Assistance Programme.

VWFS is the UK arm of Volkswagen Financial Services, which is responsible for coordinating the worldwide financial services activities of Volkswagen Group.

The business is a major employer in Milton Keynes and our workforce includes some 1,159 people. We are 84% full-time and 16% part-time, 47% male and 53% female, with 44% of our colleagues under the age of 35.

Roles at VWFS range from those who handle our customers' queries to those involved with developing new products and services, ensuring we stay compliant with our regulatory obligations and several other vital jobs.

Next month, VWFS will be raising awareness of Learning at Work Week, which starts on Monday 17 May, with employees invited to join a number of virtual events.

Mike Todd, CEO at VWFS, said: "We are very proud to have ranked in the top 20 of this year's Great Place to Work league table and this result wouldn't have been possible without the dedication and commitment of our hugely talented workforce. One of the greatest features of any workplace is its people, and in fact, one in four of our employees told us that more than anything else, the unique and unusual thing that makes VWFS great is our colleagues. Our culture is fuelled by enthusiasm, trust and innovation and I am so pleased to see that the collective efforts we have made to ensure that VWFS is a stimulating, rewarding and supportive place to work have paid off. Whilst we are very pleased with these latest results, ensuring that VWFS is fit for the future has never been more important, which is why we're encouraging all of our employees to continue to learn new skills or improve existing ones to meet the demands of an ever-changing world."

## ENDS

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## Information for editors:

Volkswagen Financial Services are a business division of the Volkswagen AG group of companies and comprise Volkswagen Financial Services AG along with its associated companies, Volkswagen Bank GmbH, Porsche Financial Services, and the financial services companies in the USA and Canada that belong directly or indirectly to Volkswagen AG – with the exception of the financial services of the Scania brand and Porsche Holding Salzburg. The key business fields embrace dealer and customer financial, leasing, the bank and insurance business, fleet management and mobility offers. Volkswagen Financial Services have a total of 16,558 employees worldwide, Volkswagen Financial Services report total assets of around EUR 225.6 billion, an operating result of EUR 2.8 billion and a portfolio of around 21.9 million current contracts (as at: 31.12.2020).