

CUPRA E-CARE
DRIVER GUIDE



WELCOME TO CUPRA e-CARE

THIS LEAFLET CONTAINS INFORMATION ABOUT YOUR CARE AGREEMENT THAT YOU MAY FIND USEFUL WHEN ARRANGING YOUR NEXT SERVICE. IT HELPS TO UNDERSTAND WHAT YOU ARE ENTITLED TO BEFORE YOU NEED TO VISIT A CUPRA RETAILER, SO PLEASE READ AND RETAIN FOR FUTURE REFERENCE.



CUPRA e-CARE is a unique plan that gives you complete protection by taking care of your electric vehicle, all covered by one easy monthly payment. Looking after an electric vehicle requires some specialist knowledge, and by choosing CUPRA e-CARE, you're guaranteed to get the very best.

Electric vehicle servicing is carried out every two years in line with our recommended service schedule. Each e-CARE Plan is based on length of ownership and details what your car will require every 2, 3 or 4 years.

USING THE TABLE BELOW YOU CAN SEE WHAT IS INCLUDED WITHIN THE PLAN YOU HAVE PURCHASED.

CUPRA e-CARE 2

2 years of cover including:

Your first service and inspection*:

- + 1 Pollen filter replacement
- + 1 Brake fluid change
- + CUPRA proof of service record
- + 10% off all CUPRA merchandise

CUPRA e-CARE 3

3 years of cover including:

Your first service and inspection*:

- + 1 Pollen filter replacement
- + 1 Brake fluid change
- + Your first MOT
- + 1 Set of front wiper blades
- + CUPRA proof of service record
- + 15% off all CUPRA merchandise

CUPRA e-CARE 4

4 years of cover including:

Your first two services and inspections*:

- + 2 Pollen filter replacements
- + 2 Brake fluid changes
- + Your first two MOTs
- + 1 Set of front wiper blades
- + 1 Air-con recharge
- + CUPRA proof of service record
- + 20% off all CUPRA merchandise

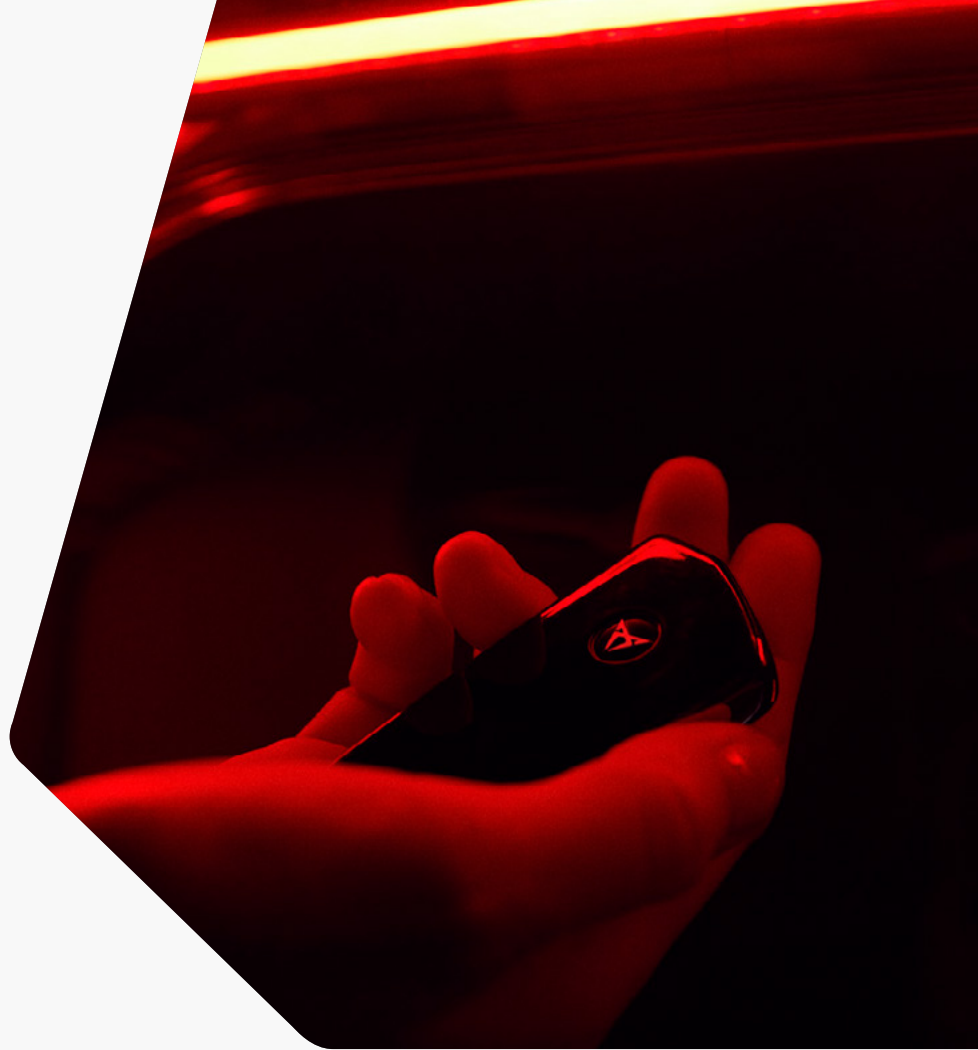
Not included: Any wear and tear, glass/body repairs or any other damage.

* Available for CUPRA electric vehicles up to 12 months old only. T&Cs apply. Servicing must be carried out in line with the requirement of the service schedule. All work must be carried out at an authorised CUPRA Retailer. Excludes additional remedial work outside of the plan inclusions. Offer may be varied or withdrawn at any time. Plan validity is dependent on required payments received.

When a service is due, please book with any UK CUPRA Retailer at Cupraofficial.co.uk or by telephone, and mention that you have an e-CARE Plan.

Most Retailers have a great range of courtesy options for you to take advantage of, if you book ahead. A service is due every 24 months (or every 18,000 miles on e-tron and e-tron Sportback models, whichever is soonest), and the service indicator will appear on your dashboard to prompt you. More information can be found in your owner's manual.

Note: If you ask your CUPRA Retailer to carry out any work not included in the plan, you will need to pay for it once work is complete. No additional work will be carried out without your authorisation.



TRANSFERRING YOUR e-CARE PLAN

This plan is fully transferable to a subsequent owner if you decide to sell your vehicle before the plan comes to an end.

You and the new vehicle owner will need to advise us of the transfer in writing. The agreement is non-refundable and not transferable to another electric vehicle. For further information please contact customer services on 0370 333 4446 or visit [myseatfinance.vwfs.co.uk](https://www.vwfs.co.uk/myseatfinance)



SEAT FINANCIAL SERVICES

0370 333 4446

Lines are open Monday to Friday 9am – 6pm

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