SEAT FINANCIAL SERVICES

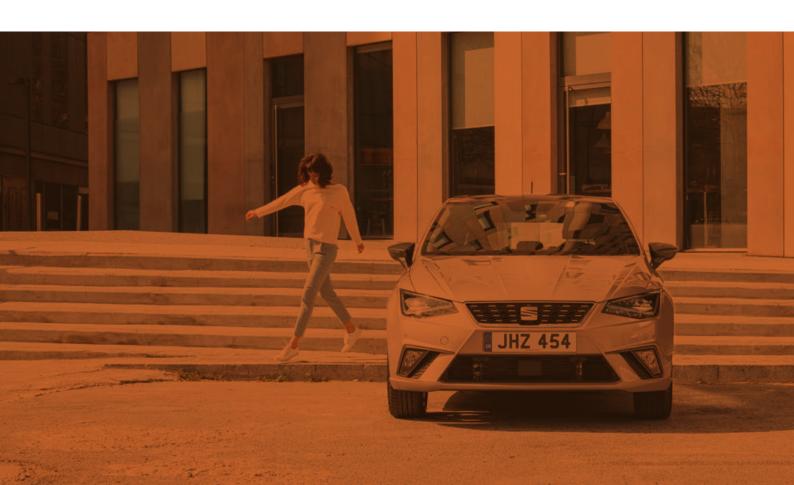
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SEAT PCP End of Contract Charges for Damage or Missing Items

All our vehicle handback inspections are done to the independent industry standard set down in the "BVRLA Fair, Wear and Tear Guide". You can find a copy of this at myseatfinance.vwfs. co.uk. You can also find a measurement tool so you can easily assess any damage yourself.

Any damage to the vehicle which is outside this fair, wear and tear will be charged at the rates listed in this guide.



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Refit panel		
Charge for re-fitting panel that has been dislodged. Includes, for example, bumpers and grilles.	£30	
Cleaning		
Cleaning vehicle exterior, removing decals or cleaning carpet or trim/upholstery – to ensure we can properly inspect the vehicle we need it to be clean.	£30	
Wheel refurbish		
Where there is over 50mm of scuffing, corrosion or damage to the spokes.	Steel: £60 Alloy: £72	
Glass repair		
For the repair of small stone chips on the windscreen. Please see the full BVRLA Fair, Wear and Tear guide for full details on cracks and chips.	260	
Refinishing component		
Repainting components due to scratching. • Small components include: Front bumper spoiler, tailgate/boot spoiler, roof spoiler, rear bumper, spoiler and A, B or C posts. • Large components include: Complete bumper and any other individual panel not listed above. Please note some minor scratching is allowed, please see the BVRLA Fair, Wear and Tear guide for more details. SMART repair	Small: £66 Large: £132	
Using SMART repair technology to fix broken components, including grilles, metal and plastic components, and other vehicle parts.		
SMART stands for Small to Medium Area Repair Technology. SMART repair uses specialist tools, materials and paints to repair small areas of car bodywork damage by blending the damage with the surrounding panel.	993	
Paintless dent removal (PDR)		
Removal of small dent (with no paint damage).	962	
Interior trim repair		
Repairing small areas of damage to interior carpets and trim/upholstery.	£72	
Repairing bumper area		
Repairing damage to one area of a bumper eg centre, left or right hand corner.	£78	
Repair and refinish component		
Repair and repaint components due to damage. • Small components include: Front bumper spoiler, tailgate/boot spoiler, roof spoiler, rear bumper, spoiler and A, B or C posts. • Large components include: Complete bumper and any other individual panel not listed above.	Small: £120 Large: £180	
Replacement of missing items		
Missing items are charged based on Approved Retailer pricing. We have fixed pricing for the following items:		
Parcel shelf strap	£24	
Locking wheel nut key	£54	
Satellite navigation unit	£120	
Replacement key	£228	
Parcel shelf	£336	
EV/Hybrid charging lead	£354 each	
Satellite navigation media (e.g. CD or SD card)	£360	

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Service history		
Missing service history record	062	
Charge for incomplete service history	£50 per service missed	
Replacement tyres		
Replacement tyre charge where current tyres do not meet MOT standard. Our pricing is based on a mid-range tyre. Price is by tyre diameter:		
13"	£72	
14"	90	
15"	962	
16"	£114	
17"	£126	
18"	£138	
19"	£156	
20"	£204	
21"	£234	
22"	£246	

