

You have purchased:

A Citigo iV Service Plan

Your next 2 services are covered within this agreement.

This leaflet contains information about your servicing agreement that you may find useful when thinking about your next service. It helps to understand what you are entitled to before you need to visit a Škoda Retailer, so please read and retain for future reference.

When a service is due, please book with any Škoda UK Retailer or Authorised Repairer at skoda.co.uk or by telephone, and mention that you have a Service Plan. Most Retailers have a great range of courtesy options for you to take advantage of, if you book ahead. A service is due every 24 months, the service indicator will appear on your dashboard to prompt you. More information can be found in your owner's manual.

Below is an overview of what is included and excluded.

Included:

- ✓ 2 x Inspection services – which means a full inspection of key components including battery health and charging cables
- ✓ 1 x Brake fluid change
- ✓ 2 x Pollen filter change
- ✓ Check fluid levels for screenwash, brakes and coolant
- ✓ Check tyre conditions and report any issues
- ✓ Check the condition of the braking system
- ✓ Check for vehicle safety, software and product enhancements from Škoda's database (implemented with customer's approval)
- ✓ Škoda proof of service record
- ✓ Reset interval display

Excluded:

- ✗ Any wear and tear and any non-standard service work
- ✗ MOT
- ✗ Glass/body repairs or any other damage

Please note: If you ask the Retailer to carry out any work not included in the plan, you will need to pay for it when the work is complete. No additional work will be carried out on your vehicle without your authorisation.

This Service Plan is non-refundable and not transferable to another vehicle, however it can be transferred to a new owner if you decide to sell your vehicle before the plan comes to an end, passing on any unused services. For further information, please contact customer services on 0370 333 4449 or visit myskodafinance.vwfs.co.uk