

# Porsche Taycan Service plan – Driver's guide

Welcome to your Porsche Taycan Service Plan driver guide. It's designed to explain your new plan as well as what to do when your Porsche needs servicing. It helps to understand what you are entitled to before you need to visit a Porsche Centre, so please read and retain for future reference.

## Looking after your Porsche

To get the best out of your plan, and your Porsche, there are a few things you can keep an eye on in-between services. It is also your responsibility to:

- Check tyre pressure, tread depth and condition of tyres and all lights and indicators
- Ensure your vehicle is serviced at the recommended service intervals at an authorised Porsche Centre
- Ensure that your vehicle is in good repair and condition at all times
- Ensure your vehicle is roadworthy and its safety is satisfactory at all times
- Pay any costs arising from any damage caused to, or deterioration of, your vehicle other than through fair wear and tear

We may terminate the agreement if you fail to perform or observe any of the terms or conditions contained in the agreement.

## What your plan offers

Your Service Plan is a convenient way to ensure your Porsche stays in good condition with the care of Porsche trained technicians using Porsche genuine parts.

You will get a fully documented Porsche service history, making your vehicle more desirable if you ever part exchange or sell it.



## When your Porsche Taycan needs a service

**Step 1:** When your vehicle requires a service, please contact your local Porsche Centre to book your vehicle in. Please book in advance where possible to ensure your appointment isn't delayed during busier periods. Note that most Centres have a great range of courtesy vehicles for you to use, if you book ahead.

A service will be due depending on the service regime set at time of handover (please refer to your owner's manual). To find your nearest Porsche Centre, visit [www.porsche.com/uk](http://www.porsche.com/uk)

When you're making your booking, remember to mention that you have a Service Plan. Remember that a Service under this scheme can only be obtained from an authorised Porsche Centre.

**Step 2:** The Service Advisor at your Porsche Centre will contact us (Porsche Financial Services) for authority to carry out the work required and you will be asked to sign only when the job is complete.

**Step 3:** Make sure you have your service book stamped, or digital servicing records updated by the servicing Porsche Centre before you drive away.

Your next scheduled services are covered within this agreement. The number of services you are covered for is dependent on your chosen plan from either Core; Current or Charged; which will be confirmed in your service plan welcome letter.

Below is an overview of what is included. Excluded items include general wear and tear and glass/body repairs or any other damage.

**Please note:** If you ask the Centre to carry out any work not included within the recommend Service Plan, you will need to pay for it when the work is complete. No additional work will be carried out on your vehicle without your authorisation.

# PORSCHE

	Core	Current	Charged
<b>Cover</b>	Routine services	Routine services plus MOT and essential maintenance	Routine services plus MOT and essential maintenance (with standard brakes)
<b>Term</b>	4 years / 40k miles	4 years / 40k miles	6 years / 60k miles
<b>Routine service</b>	x2	x2	x3
<b>Pollen filter change</b>	x2	x2	x3
<b>Brake fluid change</b>	x2	x2	x3
<b>Electronic Vehicle Health check (EVHC)</b>	x1	x1	x1
<b>Wiper blades change</b>	—	x1	x2
<b>MOT</b>	—	x2	x4
<b>Full battery charge*</b>	—	x2	x3
<b>Set of brake pads**</b>	—	—	x1 (standard brake pads)
<b>Options</b>	<b>One off payment</b>	<b>£2,304.00 (incl. VAT)</b>	<b>£2,484.00 (incl. VAT)</b>
	<b>Monthly payments</b>	<b>£64.00 (over 36 months)</b>	<b>£69.00 (over 36 months)</b>
			<b>£4,500.00 (incl. VAT)**</b>
			<b>£75.00 (over 60 months)***</b>

\*Whilst in for servicing. \*\*Price will vary depending on brake pads. PSCB brake pads £4,800.00 (incl. VAT). PCCB brake pads £4,980.00 (incl. VAT).

\*\*\*Price will vary depending on brake pads. PSCB brake pads £80.00 (over 60 months). PCCB brake pads £83.00 (over 60 months).

## Transferring your Service Plan:

This plan is fully transferable to a subsequent owner if you decide to sell your vehicle before the plan comes to an end. You get the added benefit of being able to pass on any unused services to the new owner if you sell the car.

For further information please contact customer services. For full details, refer to the terms and conditions provided with your agreement at point of sale.

Our team of highly trained staff will be happy to assist you with any questions you may have. You can contact the Customer Services Centre on 0344 871 0902; Monday – Friday 8am – 8pm, Saturday 9am – 5pm. Closed Sundays and Bank Holidays.

Alternatively please contact your local Porsche Centre.