Name change

To request a name change, please complete all required fields marked with an asterisk (*) and return the form by email or post.

By email: Send a clear scan or photo of your certified document, including the certification wording and signature, to CustomerService@vwfs.co.uk.

By post: Send your original document(s) or certified copies to Customer Services, Volkswagen Financial Services (UK) Ltd, Brunswick Court, Yeomans Drive, Blakelands, Milton Keynes, MK14 5LR.

Before we can update your details, you'll need to provide one or more of the following documents, depending on your name change type:

- Marriage certificate
- Deed poll (UK only)
- Decree absolute & Birth certificate
- Certificate of incorporation.

We aim to process your request within 48 hours of receiving your documents and will only contact you if there are any issues. If you've sent documents by post, please allow extra time for delivery and processing. Let us know if you'd like your documents returned; otherwise, they will be securely disposed of once your request is complete.

Full name as shown on your agreement*

Postcode* Agreement no.*

Vehicle registration no.*

Email address*

Date of birth* or company registration no.*

Last 4 digits of bank account number*

Your preferred daytime contact telephone number should we need to contact you regarding your enquiry

Previous name details* (as shown on your agreement)

New name details*

Additional comments if applicable

Please tick the box below if you are happy to hear from us in the future about our latest product, service offering and developments from within our business, or to obtain your opinions through market research.

☐ I agree to be contacted ☐ I do not agree to be contacted

Don't worry the information you provide will only be used internally, to keep you informed of the latest offers we have available. We will not disclose any of the information to third parties or companies not part of the Volkswagen Group.

Signature

Print name Date

*indicates a mandatory field